



OVERVIEW

PRICING

COURSES

FEATURES



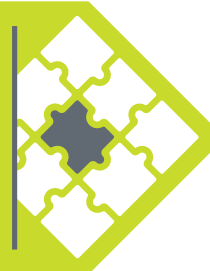
online learning & development

CCTA Academy is built on our experience and insights from our membership. With a specific focus on consumer credit compliance, CCTA Academy provides tailored online compliance training modules at both staff and manager levels. It also accommodates ongoing learning and development opportunities through regular 'live learning' sessions from the CCTA team.

The compliance training modules are relevant to the training and competency expectations of the FCA. The platform allows full audit facilities, providing firms with a solid foundation when it comes to proving that their team members are well-trained.

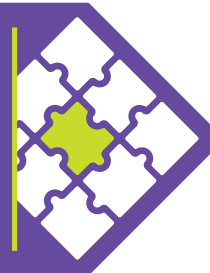
Our courses are specific to the sectors in which our members operate. They have been developed on the expertise and insight shared with the CCTA, ensuring that they are relevant to lenders.

SECTOR MODULES



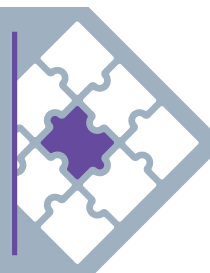
An introduction to specific consumer credit markets, their products, regulation and wider factors.

CORE MODULES



Essential regulatory, compliance and conduct topics for consumer credit staff, covering key requirements and responsibilities.

MANAGER MODULES



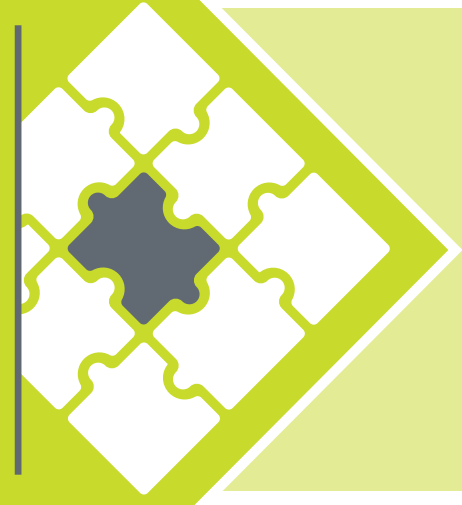
In-depth training for senior managers, covering key governance and regulatory responsibilities.

	NON-MEMBERS	CCTA MEMBERS		
	per user	1 - 49 users	50 - 99 users	100+ users
STAFF courses	£120	£79	£75	£69
MANAGER courses	£140	£99	£95	£89

per user, per annum, plus VAT



**SECTOR
MODULES**



Guarantor Loans



High-Cost Short-Term Credit



Home-Collected Credit



Motor Finance



Retail Finance



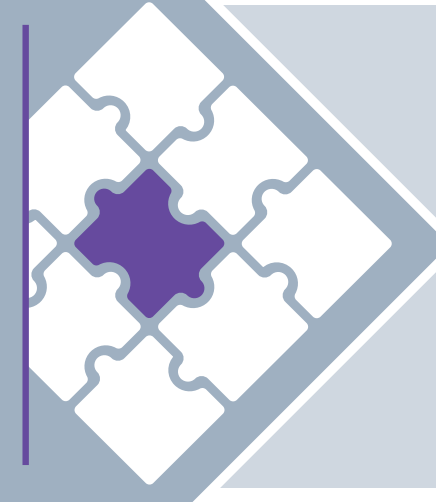
Personal Loans



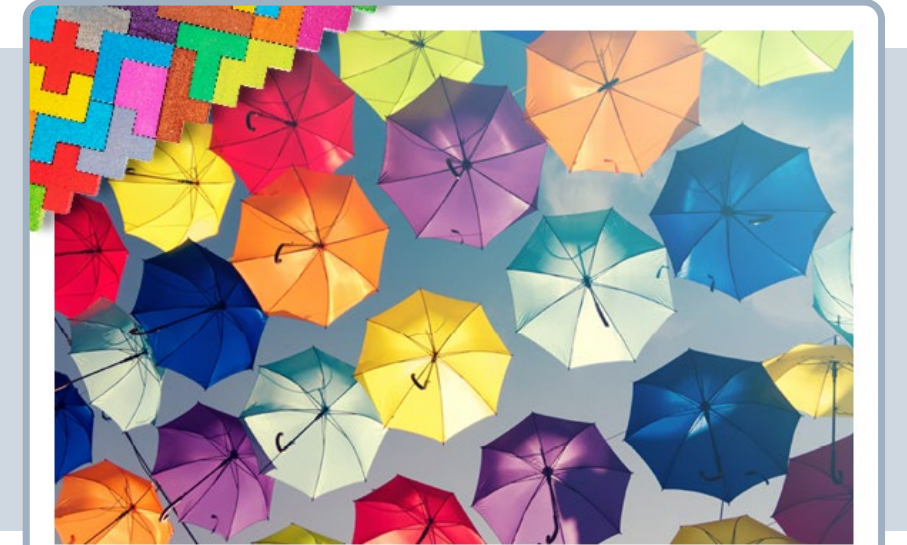
Pawnbroking



**MANAGER
MODULES**



UK GDPR



Non-Financial Misconduct



UK GDPR



SM&CR



Consumer Duty

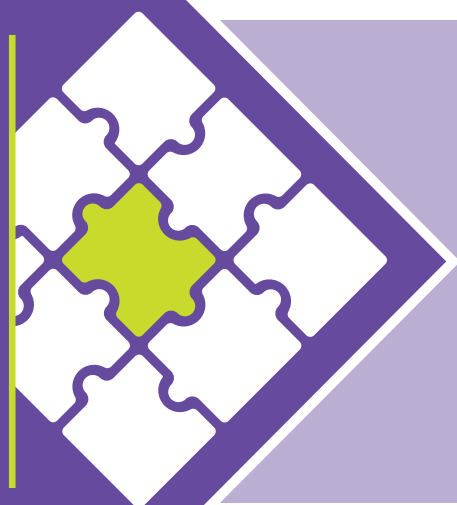


Responsible Lending





**CORE
MODULES**



The FCA and Consumer Credit



Financial Promotions



Regulated Complaint Handling



Conflicts of Interest



Whistleblowing



Anti-Bribery



Anti-Money Laundering



Data Protection Act



SM&CR Conduct Rules



Vulnerable Customers



Consumer Duty



Cyber Security



Non-Financial Misconduct





Enhance your CPD

All our courses are aimed at enhancing your continuing professional development (CPD). Learners can collect CPD points for each course once they have completed the training and the associated exam, and can download their Certificate of Completion.



Add company-specific policies

CCTA Academy can be tailored to suit a firm's own onboarding procedures. This means that firms can add their company policies and procedures for staff to read and accept before carrying out additional learning. The portal will maintain records of staff that have read and accepted these policies.



Record external CPD

CCTA Academy enables learners to record CPD and training carried out elsewhere. The portal allows learners to collate all CPD credits in one place. Should learners have external CPD to record on the portal, this can be easily uploaded using the bulk upload function.



Add your own courses

We can also add your own company-specific courses or content. Whether it is a document, video, audio or PowerPoint file, we can make these available to your staff by adding them to the portal.



Live learning sessions

CCTA (and its associates) will carry out live learning sessions on key, trending industry and regulatory topics. Learners will be able to attend these free of charge. These additional sessions help ensure ongoing learning and development opportunities for all registered learners.



Request a bespoke course

The CCTA Academy team can develop a specific, tailored course for your business. Liaise with us to discuss your requirements and we can create tailored content as per your request. Please note that a fee may apply for development time.



MI and reporting

The portal allows a range of MI and reporting to be produced in respect of all activity carried out by learners. Not only can senior managers be given oversight of staff learning, it is also possible to build custom reports and schedule these to be sent out automatically on a daily, weekly or monthly basis.



Bulk sign-up assistance

Firms may have a high number of learners they wish to enrol in CCTA Academy. To make this as simple as possible, our team can create user accounts via a hassle-free, bulk sign-up process. Firms simply provide their staff details and we will quickly set up all learners on their behalf.



Access anywhere

CCTA Academy is not just available through desktop applications. It can also be accessed via smartphones and tablets. This ensures that learners have convenient access to compliance courses and live learning sessions, even if they are out of the office.



Excel exporting

The portal allows learners and their managers to download and export various levels of data into Excel format. Whether it is a compliance or CPD report, or even a custom MI report, simply use the export function to access the details that you require.

UP TO

50%

MEMBER DISCOUNT*

* email academy@ccta.co.uk for details



Want to enrol in CCTA Academy?
email academy@ccta.co.uk to request a demo



CCTA Academy is the learning and development brand of the Consumer Credit Trade Association (CCTA), one of the UK's longest-established trade associations, with more than 130 years of experience in consumer credit.

As one of the fastest-growing training providers in consumer credit and compliance, CCTA Academy combines expert knowledge with practical, accessible learning. From tailored courses and live sessions to on-demand resources, we provide the training your people need to build knowledge, confidence and capability.

Talk to us about creating a bespoke training programme for your organisation.

contact us

academy@ccta.co.uk 

ccta.co.uk 

[linkedin](#) 