**ACADEMY**

online learning & development

CCTA Academy is built on our experience and insights from our membership. With a specific focus on consumer credit compliance, CCTA Academy provides tailored online compliance training modules at both staff and manager levels. It also accommodates ongoing learning and development opportunities through regular 'live learning' sessions from the CCTA team.

The compliance training modules are relevant to the training and competency expectations of the FCA. The platform allows full audit facilities, providing firms with a solid foundation when it comes to proving that their team members are well-trained.

Our courses are specific to the sectors in which our members operate. They have been developed on the expertise and insight shared with the CCTA, ensuring that they are relevant to lenders.
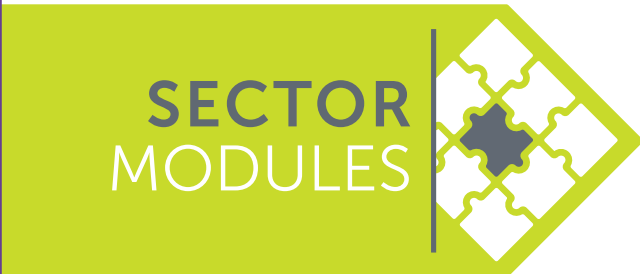
SECTOR MODULES
High-cost short-term credit, retail finance, home-collected credit, guarantor loans, pawnbroking, motor finance, personal loans
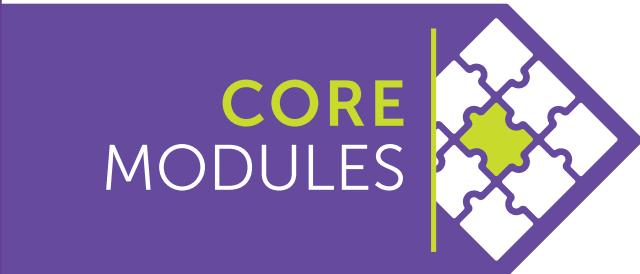
CORE MODULES
Core modules cover a range of subjects that span the consumer credit industry. **See page 3** for details.
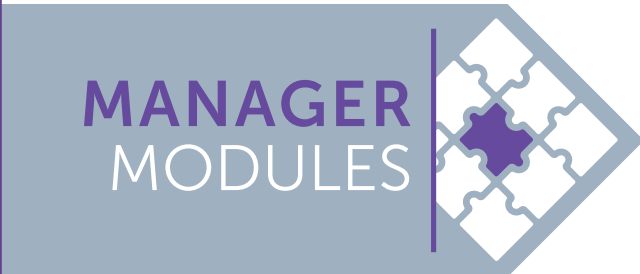
MANAGER MODULES
Manager modules provide in-depth sessions including UK GDPR, SM&CR, Consumer Duty and more.

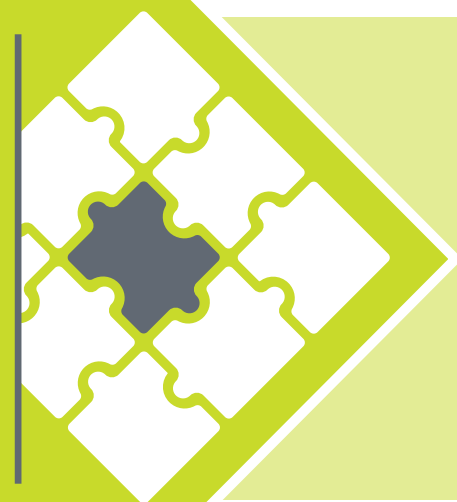|	NON-MEMBERS	CCTA MEMBERS		
	per user	1 - 49 users	50 - 99 users	100+ users
STAFF courses	£120	£79	£75	£69
MANAGER courses	£140	£99	£95	£89

per user, per annum, plus vat

SECTOR MODULES

Introduction to Guarantor Loans

Introduction to HCSTC

Introduction to Home-Collected

Introduction to Motor Finance

Introduction to Retail Finance

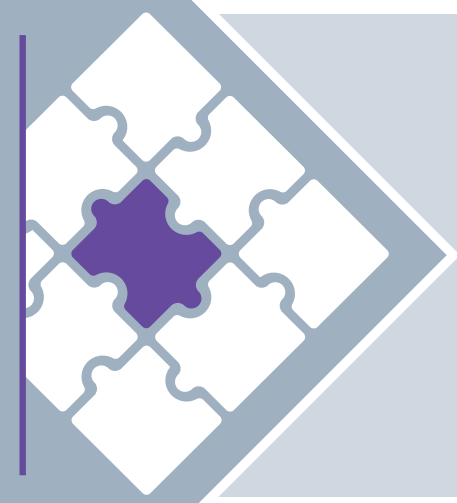### Introduction to Personal Loans

Introduction to Pawnbroking

MANAGER MODULES

UK GPDPR

SM&CR

Consumer Duty

Responsible Lending

03
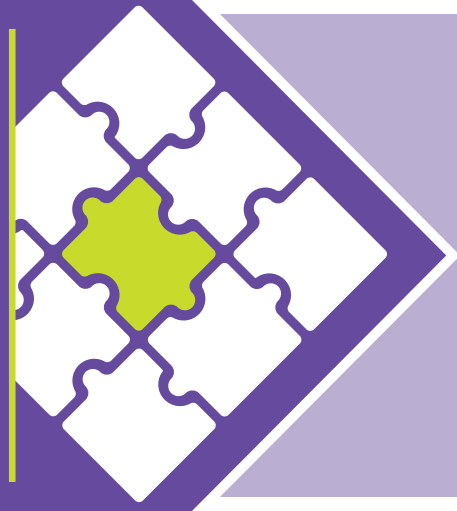
The FCA and Consumer Credit

Financial Promotions

Regulated Complaint Handling

Conflicts of Interest

**CORE
MODULES**

Whistleblowing

Anti-Bribery

Anti-Money Laundering

Data Protection Act

SM&CR Conduct Rules

Vulnerable Customers

Consumer Duty

Cyber Security

Enhance your CPD

All our courses are aimed at enhancing your continuing professional development (CPD). Learners can collect CPD points for each course once the have completed the training and the associated exam, and can downloaded their Certificate of Completion.

Add company specific policies

CCTA Academy can be tailored to suit a firm's own onboarding procedures. This means that firms can add their company policies and procedures for staff to read and accept before carrying out additional learning. The portal will maintain records of staff that have read and accepted these policies.

Record external CPD

CCTA Academy enables learners to record CPD and training carried out elsewhere. The portal allows learners to collate all CPD credits in one place. Should learners have external CPD to record on the portal, this can be easily uploaded using the bulk upload function.

Add your own courses

We can also add your own company specific courses or content. Whether it is a document, video, audio or PowerPoint file, we can make these available to your staff by adding them to the portal library.

Live learning sessions

CCTA (and its associates) will carry out live learning sessions on key, trending industry and regulatory topics. Learners will be able to attend these free of charge. These additional sessions help ensure ongoing learning and development opportunities for all registered learners.

Request a bespoke course

The CCTA Academy team can develop a specific, tailored course for your business. Liaise with us to discuss your requirements and we can create tailored content as per your request. Please note that a fee may apply for development time.

MI and reporting

The portal allows a range of MI and reporting to be produced in respect of all activity carried out by learners. Not only can senior managers be given oversight of staff learning, it is also possible to build custom reports and schedule these to be sent out automatically on a daily, weekly or monthly basis.

Bulk sign-up assistance

Firms may have a high number of learners they wish to enroll in CCTA Academy. To make this as simple as possible, our team can create user accounts via a hassle-free, bulk sign up process. Firms simply provide their staff details and we will quickly set up all learners on their behalf.

Access anywhere

CCTA Academy is not just available through desktop applications. It can also be accessed via smartphones and tablets. This ensures that learners have convenient access to compliance courses and live learning sessions, even if they are out of the office.

Excel exporting

The portal allows learners and their managers to download and export various levels of data into Excel format. Whether it is a compliance or CPD report, or even a custom MI report, simply use the export function to access the details that you require.

UP TO
50% MEMBER DISCOUNT*

* email academy@ccta.co.uk for details

Want to enroll in CCTA Academy?
email **academy@ccta.co.uk to request a demo**

CCTA Academy is a brand of the Consumer Credit Trade Association (CCTA), which is one of the longest established associations in the UK, with over 130 years of experience.

CCTA Academy is one of the newest and fastest growing learning and development portals in consumer credit and compliance training. With tailored courses, live sessions and resources, our learning and development benefits are unrivalled.

Get in touch to build bespoke training initiatives for your organisation.

contact us

academy@ccta.co.uk ✉

ccta.co.uk 🌐

linkedin 💼

ccta