



OVERVIEW | PRICING | COURSES | FEATURES

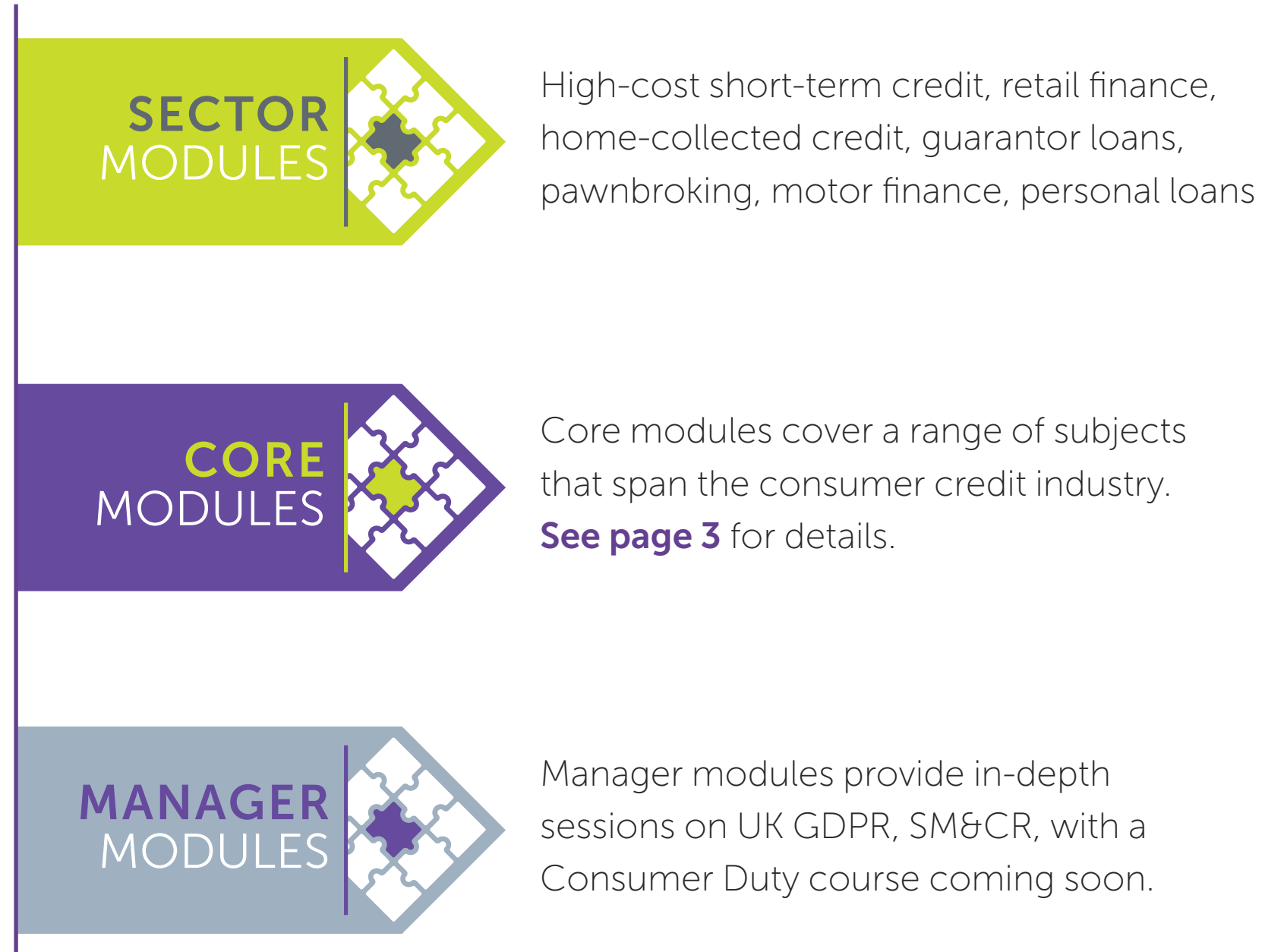


online learning & development

CCTA Academy is built on our experience and insights from our membership. With a specific focus on consumer credit compliance, CCTA Academy provides tailored online compliance training modules at both staff and manager levels. It also accommodates ongoing learning and development opportunities through regular 'live learning' sessions from the CCTA team.

The compliance training modules are relevant to the training and competency expectations of the FCA. The platform allows full audit facilities, providing firms with a solid foundation when it comes to proving that their team members are well-trained.

Our courses are specific to the sectors in which our members operate. They have been developed on the expertise and insight shared with the CCTA, ensuring that they are relevant to lenders.



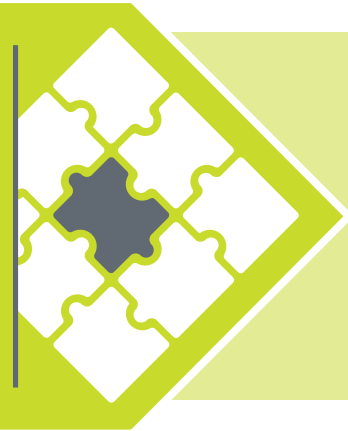
	NON-MEMBERS	CCTA MEMBERS		
	per user	1 - 49 users	50 - 99 users	100+ users
STAFF courses	£150	£75	£70	£65
MANAGER courses	£190	£95	£90	£85

per user, per annum, plus vat





**SECTOR
MODULES**



Introduction to Guarantor Loans



Introduction to HCSTC



Introduction to Home-Collected



Introduction to Motor Finance



Introduction to Pawnbroking



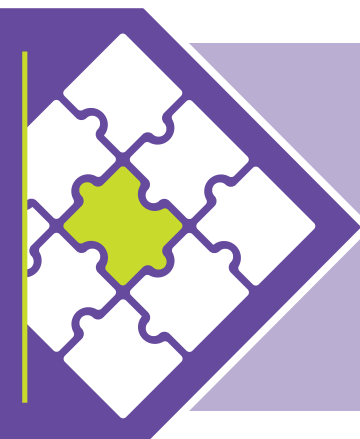
Introduction to Retail Finance



Introduction to Personal Loans



**CORE
MODULES**



The FCA and Consumer Credit



Financial Promotions



Regulated Complaint Handling



Conflicts of Interest



Whistleblowing



Anti-Bribery



Anti-Money Laundering



Data Protection Act



SM&CR Conduct Rules (Staff)



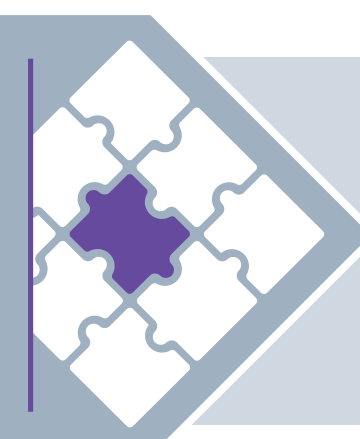
Vulnerable Customers



Consumer Duty (Staff)



**MANAGER
MODULES**



UK GDPR (Senior Manager)



SM&CR (Senior Managers)



Consumer Duty (Senior Managers)





✓ **CPD accreditation**

All our courses are Continuing Professional Development (CPD) accredited. Learners earn CPD points for each module once they complete an exam, which has a minimum pass mark of 80%. The learner is then awarded the relevant CPD points and a downloadable Certificate of Completion.



✓ **add company specific policies**

CCTA Academy can be tailored to suit a firm's own onboarding procedures. This means that firms can add their company policies and procedures for staff to read and accept before carrying out additional learning. The portal will maintain records of staff that have read and accepted these policies.



✓ **Record external CPD**

CCTA Academy enables learners to record CPD and training carried out elsewhere. The portal allows learners to collate all CPD credits in one place. Should learners have external CPD to record on the portal, this can be easily uploaded using the bulk upload function.



✓ **add your own courses**

The portal includes a feature for firms to add their own basic courses or content. Whether it is a document, video, audio or PowerPoint file, firms can make these available to their own staff by adding them to the portal library.



✓ **Live learning sessions**

CCTA (and its associates) will carry out live learning sessions on key, trending industry and regulatory topics. Learners will be able to attend these free of charge. These additional sessions help ensure ongoing learning and development opportunities for all registered learners.



✓ **request a bespoke course**

The CCTA Academy team can develop a specific, tailored course for your business. Liaise with us to discuss your requirements and we can create tailored content as per your request. Please note that a fee may apply for development time.



✓ MI and reporting

The portal allows a range of MI and reporting to be produced in respect of all activity carried out by learners. Not only can senior managers be given oversight of staff learning, it is also possible to build custom reports and schedule these to be sent out automatically on a daily, weekly or monthly basis.



✓ Bulk sign-up assistance

Firms may have a high number of learners they wish to enroll in CCTA Academy. To make this as simple as possible, our team can create user accounts via a hassle-free, bulk sign up process. Firms simply provide their staff details and we will quickly set up all learners on their behalf.



✓ Access anywhere

CCTA Academy is not just available through desktop applications. It can also be accessed via smartphones and tablets. This ensures that learners have convenient access to compliance courses and live learning sessions, even if they are out of the office.



✓ Excel Exporting

The portal allows learners and their managers to download and export various levels of data into Excel format. Whether it is a compliance or CPD report, or even a custom MI report, simply use the export function to access the details that you require.

50% MEMBER DISCOUNT



Want to enroll in CCTA Academy?
email academy@ccta.co.uk to request a demo



We are one of the longest-established trade associations in the financial services sector, representing the interests of alternative lenders for over 130 years. We represent over 150 regulated firms in alternative lending and are at the heart of a more extensive network of smaller firms.

These are often smaller firms involved in alternative lending sectors such as home-collected credit, high-cost short-term, motor finance, logbook loans, pawnbroking, and lending for smaller retailers. Our members lend to customers under served or not served by mainstream lenders.

Members look to us to provide guidance and support regarding all regulatory matters. We are advocates for our network of lenders, brokers and associates.

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